

Get involved with Housing Choices Western Australia!

There are many ways that you can get involved at Housing Choices WA.

Whether you are interested in giving feedback about our services or want to connect socially with other tenants, there is something to suit your interests at Housing Choices WA.

Have your say about our services through:

Housing Choices WA Advisory Committee of Tenants (ACT)

The ACT is a tenant-led group that meets every two months to guide decision-making on how we communicate and engage with tenants and gives direct feedback to Housing Choices WA about our policies, procedures, strategy and service delivery.

Expressions of interest are open from January to October, with a new advisory committee elected each year.

"Participating in the ACT has shown me how I can contribute to improving communication between Housing Choices WA and tenants"
ACT member, Joan



Tenant focus groups

Give feedback to Housing Choices WA at meetings and consultation groups we hold in your area. These groups provide a way for you to share your ideas and give our staff feedback about our policies, procedures, strategy and service delivery.

Housing Choices WA Information sessions

Each year we run a range of information sharing sessions for tenants to provide information and answer questions about our services including topics such as rent setting and maintenance.

Views@Home Email Feedback Group

Provide feedback to Housing Choices WA on a range of topics via email.

Participate in surveys

Our Annual Tenant Survey is sent to each of our tenants and provides you with an opportunity to let us know what we are doing well and where you think we could strengthen our service delivery.

We may also ask you for your feedback throughout the year on a range of topics.

Give feedback at any time

You can give feedback to Housing Choices WA at any time by completing a Feedback Form on our website or by contacting your nearest Housing Choices WA office.

Get involved in your community through:

Tenant Art Display

Display your artwork at our offices throughout the year and connect with other tenant artists at our annual Tenant Art Display celebration.

Opportunities Fund

Take steps towards achieving your education and wellbeing goals with financial assistance and support from our Opportunities Fund.

Tenant Wellbeing Groups

Each year Housing Choices WA holds a range of place-based capacity building programs such as our Financial Workshops and Aged Care and Wellness information sessions.

Annual Christmas Lunch

Each year Housing Choices WA holds Christmas lunches for tenants to get together socially with staff.



Have your say in a way that suits you

If you prefer not to attend meetings or find it difficult to leave your home, you can still have your say and share your views with Housing Choices WA. We can send surveys to you through the post or via email or we can speak with you over the phone.

Would you like to get involved?

Complete this form and return it to your local Housing Choices WA office to register your interest.

Name: _____

Address: _____

Mobile: _____

Email: _____

I am interested in: (please tick)

- Workshops or focus groups
- Advisory Committee of Tenants
- Views@home email feedback group
- Surveys
- Housing Choices WA information sessions
- Tenant Art Display
- Social activities (i.e. Christmas lunch, groups)
- I want to get involved but I'm not sure how

Housing Choices WA is committed to making our programs and services accessible to everyone. For more information and/or to make a request for assistance, please contact your nearest Housing Choices WA office.



If you need an interpreter, call TIS National on 131 450

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Level 7, 25 Rowe Avenue
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Burswood WA 6100
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accesshousing.org.au

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