

## Frequently Asked Questions

### **Do I have to be involved in the Common Ground program to live at Common Ground?**

No. As previously highlighted, Common Ground buildings comprise a mix of tenants – people on low incomes from a range of backgrounds including artists, musicians, students and single parents who would struggle to sustain a private rental tenancy. About a third of the people living in our buildings are actively engaged in a Common Ground support program,

### **How does the Common Ground program work?**

The Common Ground program supports some of the most vulnerable people in our community – many who have experienced homelessness or are at risk of rough sleeping – by combining safe, stable, long-term housing in a mixed tenancy setting with intensive, case-managed support.

Case co-ordinators work closely with those connected to the program to design an individual support plan with a focus on skill building, creating connections with other people and services, achieving personal goals and improvements in health and income.

We provide a range of opportunities for tenants involved in the Common Ground program to improve their lives via links to the arts, education, health and social services and sport and fitness and, where possible, employment or volunteering.

### **Would I be eligible to live in a Common Ground community?**

Eligibility for housing in a Common Ground property depends on a range of factors including resident vacancies; the current tenancy mix and individual resident needs.

For more information or for an application pack, phone 1300 312 447 to discuss your circumstances or email [infos@hcau.org.au](mailto:infos@hcau.org.au).

Many tenants who live in a Common Ground property and are engaged in the support program are referred through homelessness support services and emergency housing providers.

### **How many bedrooms do your Common Ground properties have?**

Most Common Ground units/apartments are either studio apartments or one bedroom apartments/units accommodating, in most cases, a single person. There are 13 two-bedroom apartments within Common Ground Mellor Street.

### **What does the application process involve?**

After lodging an application, your application will be acknowledged in writing. Following this, you may be contacted for an interview. If your application is accepted, you will be notified directly if and when a suitable vacancy is available.

### **Is there any difference between the Common Ground program in Adelaide and Port Augusta?**

The Common Ground buildings and programs in Adelaide and Port Augusta both operate on the same principles of the original model providing decent, safe and stable housing (in mixed tenancy settings) combined with case-managed support for people in the highest need including those who have experienced homelessness or are at risk of rough sleeping.

The support program in Port Augusta is run by [The Salvation Army](#)

### **How can I help?**

Partnerships with Government, private businesses, community organisations and individuals enable Common Ground programs to make a real and positive difference. There are many ways to support Common Ground programs including donations, mentoring and volunteering.

For more information, phone 1300 312 447 or email [infos@hcau.org.au](mailto:infos@hcau.org.au)